

 <b>CUSTOMER COMPLAINT FORM</b>	
DETAILS OF THE PLACE OF SALE	CUSTOMER DETAILS
NAME: CONTACT PERSON: ADDRESS: PHONE NUMBER: EMAIL:	NAME, SURNAME: ADDRESS: PHONE NUMBER: EMAIL:
COMPLAINT DETAILS	
TYPE OF PRODUCT:	
PURCHASE QUANTITY:	DATE OF PURCHASE:
COMPLAINT QUANTITY:	DATE FAILURE OCCURED:
DATE OF INSTALLATION:	INSTALLATION BY:
VEHICLE DETAILS	
VEHICLE MODEL:	
DATE OF PRODUCTION:	ENGINE DISPLACEMENT (size):
ENGINE POWER:	ENGINE CODE:
FUEL (PETROL, DIESEL, LPG):	ENGINE CYLINDERS:
MILEAGE BRISK PRODUCT WAS INSTALLED:	VIN no:
MILEAGE FAILURE OCCURRED:	
ADDITIONAL ENGINE MODIFICATIONS / ADJUSTMENTS (TUNING):	
DETAILED PROBLEM DESCRIPTION:	
1. CIRCUMSTANCES UNDER WHICH THE DAMAGE OCCURRED (describe events leading to failure) 2. LIST OF TROUBLE CODES FROM CENTRAL ELECTRONIC CONTROL UNIT (ECU) AT THE TIME OF COMPLAINT 3. RELATED DEFECTS OTHER PARTS 4. PHOTODOCUMENTATION 5. OTHER RELEVANT ISSUES	
SUGGESTION OF RESOLVE THE COMPLAINT:	
NOTES:	
DATE: SUPPLIER'S NAME+SIGNATURE:	DATE: CUSTOMER'S NAME+SIGNATURE:
<p><u>To demand a claim it is necessary to send within 30 days after failure occurred:</u></p> 1. Completed the Customer complaint form together with detailed problem description and relevant documentation. 2. Alleged defective spark plugs. 3. Receipt showing proof of purchase of the products <u>After receiving all required documentation</u> BRISK Tábor a.s. will takes aproximately 30 days to process claim and take a position.	
<b>SHIP TO: Brisk Tábor a.s., Vožická 2068, Tábor 390 02 - Česká republika, <a href="http://www.brisk.cz">www.brisk.cz</a></b> CONTACT PERSON: Šárka Matušicová, Oddělení reklamací - <a href="mailto:matusicova@brisk.cz">matusicova@brisk.cz</a> , tel: +420 381 492 468	